

# Installing MarketCoach® on Your PC

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Thank you for purchasing MarketCoach! This product will help you make more informed long-term investment decisions by providing you with accurate, unbiased, and clearly-explained information about markets and investments. MarketCoach includes examples, interactive quizzes, and numerous graphics to help bring the material to life.

You can use MarketCoach as a handy reference to fill in gaps in your financial knowledge. The glossary, search feature, and clear topic organization makes this easy. If you're more ambitious, you can use MarketCoach to undertake the same course of study that a stock broker must master in order to pass the "Series 7" licensing exam.

This installation and setup procedure should take about 5 minutes. There are three main steps:

- I. Check Minimum Hardware and Software Requirements**
- II. Run the Install program**
- III. Enable Pop-Up Windows for MarketCoach**

Please read the **license agreement** before proceeding. It is on the CD as LICENSE or LICENSE.RTF. If you don't agree with what it says, or if you don't have time to read it, do not install the software. Also, if you did not purchase MarketCoach, it is not trialware or freeware; please contact MarketCoach to obtain a legal copy before installing. Legal users are entitled to technical support and free or low-cost updates.

## **I. Check Minimum Hardware and Software Requirements**

- Windows 2000, Windows XP, or Windows Vista
- Internet Explorer 5.5, 6.x, or 7.x
- A display capable of at least 800x600 resolution and 16-bit color (we recommend at least 1024x768 and 24-bit color).  
*These settings may be found in the Display control panel on Windows 2000 or XP, and the Personalize control panel on Vista.*
- A CD-ROM or DVD drive
- A hard drive with at least 100MB free space
- The Flash Player. Most PCs come with the free Flash player pre-installed. MarketCoach works well with all recent versions, including 7.14, 8.x, and 9.x. You can download the Flash player at no cost by visiting [www.adobe.com](http://www.adobe.com) (click the button saying "Get Flash Player" and follow the prompts).

## **II. Run the Install program**

1. Log on to your computer. (For XP, your account must be either an administrator or a power user. For Vista, your account must be an administrator.)

2. If you are using Internet Explorer's Content Advisor to permit access only to allowed websites, disable Content Advisor.
3. Put the MarketCoach CD into your drive.
4. Doubleclick the file named INSTALL (it may appear as INSTALL.EXE) on the CD.
5. Follow the on-screen instructions.

### III. Enable Pop-Up Windows for MarketCoach

MarketCoach uses pop-ups for its glossary, search, and other capabilities. The MarketCoach install program automatically configures Internet Explorer to allow pop-ups when running MarketCoach. However, if you have any third-party toolbars, such as Google or Yahoo, they often have their own pop-up blockers. You may need to turn them off for the MarketCoach folder. Usually, there is a toolbar button for this purpose.

**Congratulations!** You should be able to begin exploring MarketCoach at this point. Click the *Help* button at any MarketCoach screen to get some tips on using the program and resolving problems.

**Troubleshooting.** If MarketCoach doesn't seem to be working properly, try these steps:

Check Your Account Type. If MarketCoach seemed to install but you don't see the program on your desktop or your Start menu, then the account you used to log on to your PC may not have sufficient rights to install programs. In XP, you must log on with either an *Administrator* or *Power User* account. In Vista, log on with an *Administrator* account. (You can use the *User Accounts* control panel to see what types of accounts exist on your PC.) Then try the installation again.

Manually Enable JavaScript. If you see error messages having to do with JavaScript, you may need to enable it manually. Normally the MarketCoach installer takes care of this, but you can double-check the setting easily.

*For Internet Explorer 6 (before Windows XP SP2):*

1. Start Internet Explorer.
2. Choose *Tools* and *Internet Options*.
3. Click the *Security* tab.
4. Click *Local intranet*.
5. Click the *Custom Level* button.
6. Under the category *Active Scripting*, make sure *Enable* is checked.
7. Click *OK*.
8. Click *OK* again.

*For Internet Explorer 6 (Windows XP SP2 or newer) and 7 (XP or Vista):*

1. Start Internet Explorer.
2. Choose *Tools* and *Internet Options*.
3. Click the *Advanced* tab.
4. Under the category *Security*, make sure *Allow active content to run in files on My Computer* is checked.
5. Click *OK*.
6. Close and re-open Internet Explorer.

Manually Set Flash Security. The Flash player may present an error when you try to run an interactive program, such as a quiz. Normally the MarketCoach installer takes care of this, but you can test for this issue, and fix it if it exists on your PC:

1. Start MarketCoach.
2. Click *401-K Plans* on the lower left of the main page.
3. Click the link *QUIZ* at the lower left.
4. If you see an error message that "*Adobe Flash Player has stopped a potentially unsafe operation,*" continue to step 5; if you see no such message, then your Flash security is set up correctly.
5. Click the *Settings* button.
6. In the Adobe Flash Player Settings Manager, click the drop-down menu titled *Edit locations....*
7. Click *Add location*.
8. Under *Trust this location*, type: **C:\Program Files\MarketCoach IES LLC\**
9. Click *Confirm*.
10. Close the Adobe window.

Other Troubleshooting Issues. If you encounter any problems not answered by this document or the online Help, you get 90 days of free tech support via e-mail to [support@marketcoach.com](mailto:support@marketcoach.com). Please include your serial number and date of purchase in your e-mail, along with information about your computer and the problem you are experiencing.

**Privacy Notice.** MarketCoach respects customer privacy. MarketCoach software never collects or transmits any information about you or your computer over the Internet. MarketCoach does not sell customer information to third parties.

**Customer Feedback.** Your opinions are valuable and comments are welcome. Please feel free to send feedback to [feedback@marketcoach.com](mailto:feedback@marketcoach.com). The company wants to know what you think the product does right, and how the product could be improved in the future.

**Updates.** Check [www.marketcoach.com](http://www.marketcoach.com) periodically for news about product updates

and enhancements. If you're a legal user with a valid registration, you will be able to get these updates at a substantial discount.

**Removing MarketCoach.** Should you decide to remove MarketCoach from a PC in the future, you can do so just like any other Windows program, via the *"Add or Remove Programs"* control panel (in Vista it's called *"Programs and Features"*). You can always reinstall it using the original CD.

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